

**TO: RCH RESIDENTS AND FAMILY MEMBERS**

**FROM: CEO – Graham Reed**

**DATE: 5<sup>th</sup> June 2020**

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Monday this week South Australia moved to stage 2 of coronavirus restrictions. Stage 2 restrictions impact cafés, restaurants, gyms, beauty services and sport.

In line with the easing of restrictions, Kafé Schulze at Glynde was open for patrons to either dine in or pick up take away meals from Monday. I called into the Kafé a couple of times during the week and there were only a small number of residents from the village there on each occasion. In spite of the small numbers, it was good to see residents from the village making the most of the opportunity to share a coffee with friends and neighbours.

I also called into the Coffee Shop at Hope Valley to find around 20 residents from the village enjoying coffees and cakes and making the most of what was a beautiful sunny afternoon.

Next Monday is the Queen’s Birthday long weekend in South Australia and many have asked what the visiting hours for our Hope Valley and Glynde RCH will be.

**Visiting hours for Monday June 8<sup>th</sup> will be 1 pm to 4 pm.**

Residents, families and friends may be interested to know that the Aged Care sector has recently developed a new aged care visitor access code to help balance safety and the rights of loved ones to stay connected with residents living in residential care homes. The code is referred to as:

***“The Industry Code for Visiting Residential Care Homes During COVID-19”***

To obtain a copy of the Code and information about how to access free aged care advocacy services provided by the National Aged Care Advocacy Program (NACAP) during this difficult time, residents, families and friends can visit <https://opan.com.au/industry-code-finalised/>.

If preferred, individuals can contact the Older Persons Advocacy Network (OPAN) to raise any issues relating to accessing and interacting with aged care services by phoning 1800 700 600.

**Graham Reed**  
**CEO**