

TO: RCH RESIDENTS AND FAMILY MEMBERS

FROM: CEO – Graham Reed

DATE: 1 December 2020

We have received advice that a new updated Emergency Management (Residential Aged Care Facilities) Direction (No 15) came into effect from 12:01am this morning.

This new Direction eases restrictions for visitors from Victoria and makes it mandatory for anyone when within a residential home to wear a surgical mask.

The requirement to wear a mask applies to everyone (excluding residents and children aged under 12 years) at all times when in the physical presence of other people.

All other visiting protocols continue to apply:

- All visitors must provide evidence that they have received the 2020 influenza vaccination
- All visitors are required to sign the COVID-19 Declaration and have their temperature checked on arrival
- Visits need to be in the resident's room or outdoors (not in communal areas)
- Social distancing of 1.5 metres must be practiced wherever possible
- Cough etiquette and thorough hand hygiene practices should be followed at all times.

Residents can continue to leave the residential care home for any reason.

We will continue to keep you updated with any further changes to restrictions as soon as we are notified.

Graham Reed
CEO