

TO: RCH RESIDENTS AND FAMILY MEMBERS

FROM: CEO – Graham Reed

DATE: 22nd May 2020

Family members and friends of residents living in our Hope Valley and Glynde residential care homes have requested further clarification on what is allowed and not allowed under the SA Health Direction in relation to visitors and residents who leave their residential care home.

The Emergency Management (Residential Aged Care Facilities No 4) (COVID-19) Direction 2020 released yesterday provides answers to some of the questions that our staff have been asked:

Can I take a relative/friend out of the aged care home for the day?

No, residents who leave an aged care home will not be allowed to re-enter, unless they have left for a funeral of an immediate family member or medical or dental treatment.

If a resident unknowingly leaves an aged care home - can they re-enter?

Yes. A resident who has dementia or another cognitive impairment (such that the resident does not understand this direction or the consequences of leaving) and inadvertently leaves the premises of a residential aged care home can re-enter.

Can I enter an aged care home for an end of life visit?

Yes, you can enter aged care homes for end of life visits for residents whose death is imminent (likely to be within two weeks).

Note: If you have travelled across the South Australian border as an essential traveller on compassionate grounds for the purpose of end of life support then you must still self-quarantine when you are not visiting.

Can residents leave the home for exercise?

Yes, as of today, residents can now leave the site for exercise provided that the person remains within 500m of the home.

Another question that has been asked specifically in relation to our Glynde residential care home is:

When will Kafé Schulze be open again?

Kafé Schulze is a fully licensed café/restaurant open to the public and as such comes under the general COVID-19 provisions for all cafés and restaurants.

LHI's hospitality staff are currently working on a plan to reopen Kafé Schulze with social distancing restrictions in place from next **Wednesday 27th May**. The service is planned to include a set menu with take away meals and coffee also available. As with all cafés and restaurants, seating will be limited to a maximum of 20 – 10 seated indoors and 10 seated outdoors.

Graham Reed
CEO